

ASIC Corporations (Amendment) Instrument 2023/282

I, Brendan Facey, delegate of the Australian Securities and Investments Commission, make the following legislative instrument.

Date 28 April 2023

Brendan Facey

**Contents**

[Part 1—Preliminary 3](#_Toc133571822)

[1 Name of legislative instrument 3](#_Toc133571823)

[2 Commencement 3](#_Toc133571824)

[3 Authority 3](#_Toc133571825)

[4 Schedules 3](#_Toc133571826)

[Schedule 1—Amendments 4](#_Toc133571827)

[*ASIC Corporations (Internal Dispute Resolution Data Reporting) Instrument 2022/205* 4](#_Toc133571828)

Part 1—Preliminary

1 Name of legislative instrument

This is the *ASIC Corporations (Amendment) Instrument 2023/282*.

2 Commencement

This instrument commences on the day after it is registered on the Federal Register of Legislation.

Note: The register may be accessed at [www.legislation.gov.au](http://www.legislation.gov.au).

3 Authority

This instrument is made under subsection 912A(2A) of the *Corporations Act 2001*.

4 Schedules

Each instrument that is specified in a Schedule to this instrument is amended or repealed as set out in the applicable items in the Schedule concerned, and any other item in a Schedule to this instrument has effect according to its terms.

Schedule 1—Amendments

*ASIC Corporations (Internal Dispute Resolution Data Reporting) Instrument 2022/205*

**1 Section 4 (definition of *closed*)**

Repeal the definition, substitute:

***closed*** in relation to a complaint received by a financial services licensee means that:

(a) the licensee has:

(i) provided an IDR response; or

(ii) resolved the complaint to the complainant’s satisfaction; or

(iii) given the complainant an explanation or apology when the licensee can take no further action to reasonably address the complaint; and

(b) the licensee has not reopened the complaint since dealing with the complaint under paragraph (a).

Note: See paragraphs 53, 54 and 71 of Regulatory Guide 271.

**2 Section 4 (definition of *IDR data reporting handbook*)**

Omit “as published on 30 March 2022”, substitute “dated 28 April 2023”.

**3 Section 4 (definition of *initial cohort*)**

Omit “***initial cohort***”, substitute “***first tranche firm***” and relocate the definition to its appropriate alphabetical position, determined on a letter-by-letter basis.

**4 Section 4**

Insert:

***second tranche firm*** means each financial services licensee that provides financial services covered by its licence to retail clients and that is identified in Schedule 1 to this instrument.

**5 Subsection 5(1)**

Omit all the words from and including “Within” to and including “the licensee that”, substitute “Within two months after the end of each reporting period, a financial services licensee must give ASIC the IDR information for each complaint received by the licensee that”.

**6 Paragraph 5(1)(a)**

After “covered”, insert “, or is covered,”.

**7 Subparagraph 5(1)(b)(ii)**

Omit “as at the start”, substitute “for the whole”.

**8 After subsection 5(2)**

Insert:

(3) If there are no complaints for which the licensee is required to give ASIC IDR information for a reporting period, the licensee must give ASIC a confirmation that it did not have any complaints for that reporting period.

(4) The licensee must give ASIC the confirmation through ASIC’s Regulatory Portal and within two months after the end of the reporting period.

**9 Paragraphs 6(a) and (b)**

Repeal the paragraphs, substitute:

“(a) if the licensee is a first tranche firm—31 December 2022; and

(b) if the licensee is a second tranche firm—30 June 2023; and

(c) otherwise—31 December 2023.”

**10 At the end of the instrument**

Add:

 **Schedule 1—Second tranche firms**

**Second tranche firms**

| **Item** | **Australian financial services licence number** | **Licensee name** |
| --- | --- | --- |
| 1 | 238341 | A.C.N. 009 657 176 PTY LIMITED, ACN 009657176 |
| 2 | 230859 | AAI LIMITED, ACN 005297807 |
| 3 | 433984 | ACHMEA SCHADEVERZEKERINGEN N.V., ACN 158237702 |
| 4 | 245387 | ACT SUPER MANAGEMENT PTY LIMITED, ACN 073947690 |
| 5 | 230043 | AIA AUSTRALIA LIMITED, ACN 004837861 |
| 6 | 381686 | AIG AUSTRALIA LIMITED, ACN 004727753 |
| 7 | 443540 | AIOI NISSAY DOWA INSURANCE COMPANY AUSTRALIA PTY LTD, ACN 132524282 |
| 8 | 254489 | AIOI NISSAY DOWA INSURANCE COMPANY LIMITED, ACN 096302466 |
| 9 | 530684 | ALCOA OF AUSTRALIA RETIREMENT PLAN PTY. LTD., ACN 065702454 |
| 10 | 510805 | ALEX BANK PTY LTD, ACN 627244848 |
| 11 | 234708 | ALLIANZ AUSTRALIA INSURANCE LIMITED, ACN 000122850 |
| 12 | 296559 | ALLIANZ AUSTRALIA LIFE INSURANCE LIMITED, ACN 076033782 |
| 13 | 237826 | ANSVAR INSURANCE LIMITED, ACN 007216506 |
| 14 | 234563 | ARAB BANK AUSTRALIA LIMITED, ACN 002950745 |
| 15 | 488403 | ASSETINSURE PTY LIMITED, ACN 066463803 |
| 16 | 246864 | AUSCOAL SUPERANNUATION PTY LTD, ACN 003566989 |
| 17 | 526055 | AUSTRALIAN ETHICAL SUPERANNUATION PTY LTD, ACN 079259733 |
| 18 | 238829 | AUSTRALIAN MEAT INDUSTRY SUPERANNUATION PTY LTD, ACN 002981919 |
| 19 | 237988 | AUSTRALIAN MILITARY BANK LTD, ACN 087649741 |
| 20 | 236476 | AUSTRALIAN MUTUAL BANK LTD, ACN 087650726 |
| 21 | 228975 | AUSTRALIAN RETIREMENT TRUST PTY LTD, ACN 010720840 |
| 22 | 237994 | AUSTRALIAN UNITY BANK LIMITED, ACN 087652079 |
| 23 | 477434 | AUSTRALIAN UNITY INVESTMENT REAL ESTATE LIMITED, ACN 606414368 |
| 24 | 239686 | AUSWIDE BANK LTD, ACN 087652060 |
| 25 | 285571 | AUTO & GENERAL INSURANCE COMPANY LIMITED, ACN 111586353 |
| 26 | 238765 | AVANT INSURANCE LIMITED, ACN 003707471 |
| 27 | 245531 | AVANTEOS INVESTMENTS LIMITED, ACN 096259979 |
| 28 | 520239 | AVENUE BANK LTD, ACN 628073085 |
| 29 | 239049 | AVISO SELECT PTY LTD, ACN 097567710 |
| 30 | 239078 | AVSUPER PTY LTD, ACN 050431797 |
| 31 | 238430 | AWARE FINANCIAL SERVICES AUSTRALIA LIMITED, ACN 003742756 |
| 32 | 293340 | AWARE SUPER PTY LTD, ACN 118202672 |
| 33 | 236870 | B & E LTD, ACN 087652088 |
| 34 | 238431 | BANK AUSTRALIA LIMITED, ACN 087651607 |
| 35 | 427704 | BANK OF BARODA, ACN 125314249 |
| 36 | 287322 | BANK OF CHINA (AUSTRALIA) LIMITED, ACN 110077622 |
| 37 | 230547 | BANK OF CHINA LIMITED, ACN 002979955 |
| 38 | 244616 | BANK OF QUEENSLAND LIMITED, ACN 009656740 |
| 39 | 243444 | BANK OF SYDNEY LTD, ACN 093488629 |
| 40 | 263713 | BARRISTERS' SICKNESS & ACCIDENT FUND PTY LTD, ACN 000381617 |
| 41 | 237879 | BENDIGO AND ADELAIDE BANK LIMITED, ACN 068049178 |
| 42 | 534006 | BENDIGO SUPERANNUATION PTY LTD, ACN 644620128 |
| 43 | 463129 | BERKLEY INSURANCE COMPANY, ACN 126559706 |
| 44 | 466713 | BERKSHIRE HATHAWAY SPECIALTY INSURANCE COMPANY, ACN 600643034 |
| 45 | 530672 | BEST SUPERANNUATION PTY. LTD., ACN 070732008 |
| 46 | 237856 | BEYOND BANK AUSTRALIA LIMITED, ACN 087651143 |
| 47 | 246884 | BNK BANKING CORPORATION LIMITED, ACN 087651849 |
| 48 | 238043 | BNP PARIBAS, ACN 000000117 |
| 49 | 237860 | BUSS (QUEENSLAND) PTY LTD, ACN 065081281 |
| 50 | 244324 | CAIRNS PENNY SAVINGS & LOANS LIMITED, ACN 087933757 |
| 51 | 235226 | CARE SUPER PTY LTD, ACN 006670060 |
| 52 | 235415 | CATHOLIC CHURCH INSURANCE LIMITED, ACN 000005210 |
| 53 | 287084 | CCSL LIMITED, ACN 104967964 |
| 54 | 239446 | CENTRAL MURRAY CREDIT UNION LIMITED, ACN 087651812 |
| 55 | 245415 | CENTRAL WEST CREDIT UNION LIMITED, ACN 087649885 |
| 56 | 230867 | CENTURIA LIFE LIMITED, ACN 087649054 |
| 57 | 245606 | CHALLENGER BANK LIMITED, ACN 087651750 |
| 58 | 234670 | CHALLENGER LIFE COMPANY LIMITED, ACN 072486938 |
| 59 | 295642 | CHALLENGER RETIREMENT AND INVESTMENT SERVICES LIMITED, ACN 115534453 |
| 60 | 244117 | CHRISTIAN SUPER PTY LIMITED, ACN 065040619 |
| 61 | 239687 | CHUBB INSURANCE AUSTRALIA LTD, ACN 001642020 |
| 62 | 530570 | CITIBANK AUSTRALIA STAFF SUPERANNUATION PTY LIMITED, ACN 008477816 |
| 63 | 241087 | CITYCOVER (AUST) PTY. LTD., ACN 010699537 |
| 64 | 227682 | CLEARVIEW LIFE ASSURANCE LIMITED, ACN 000021581 |
| 65 | 227683 | CLEARVIEW LIFE NOMINEES PTY LIMITED, ACN 003682175 |
| 66 | 239175 | COASTLINE CREDIT UNION LIMITED, ACN 087649910 |
| 67 | 245628 | COMBINED LIFE INSURANCE COMPANY OF AUSTRALIA LTD, ACN 001685409 |
| 68 | 238069 | COMMONWEALTH SUPERANNUATION CORPORATION, ACN 106477061 |
| 69 | 231204 | COMMUNITY FIRST CREDIT UNION LIMITED, ACN 087649938 |
| 70 | 238335 | CREDICORP INSURANCE PTY. LTD., ACN 069196756 |
| 71 | 226896 | CREDIT SUISSE AG, ACN 061700712 |
| 72 | 238317 | CREDIT UNION AUSTRALIA LTD, ACN 087650959 |
| 73 | 241066 | CREDIT UNION SA LTD, ACN 087651232 |
| 74 | 244116 | CUSCAL LIMITED, ACN 087822455 |
| 75 | 234704 | DARRYL J ELSLEY INSURANCE NOMINEES PTY LTD, ACN 001422162 |
| 76 | 234582 | DEFENCE BANK LIMITED, ACN 087651385 |
| 77 | 238153 | DEUTSCHE BANK AKTIENGESELLSCHAFT, ACN 064165162 |
| 78 | 235153 | DIVERSA TRUSTEES LIMITED, ACN 006421638 |
| 79 | 240673 | DNISTER UKRAINIAN CREDIT CO-OPERATIVE LIMITED, ACN 087651394 |
| 80 | 320666 | DOMESTIC & GENERAL INSURANCE PLC, ACN 124040768 |
| 81 | 481605 | E.SUN COMMERCIAL BANK, LTD., ACN 606234879 |
| 82 | 340965 | ELDERS INSURANCE (UNDERWRITING AGENCY) PTY LIMITED, ACN 138879026 |
| 83 | 530875 | EMPLOYERS MUTUAL LIMITED, ACN 000006486 |
| 84 | 441877 | ENERGY INDUSTRIES SUPERANNUATION SCHEME PTY LIMITED, ACN 077947285 |
| 85 | 229757 | EQUITY TRUSTEES SUPERANNUATION LIMITED, ACN 055641757 |
| 86 | 238279 | ERIC INSURANCE LIMITED, ACN 009129793 |
| 87 | 241068 | FAMILY FIRST CREDIT UNION LIMITED, ACN 087650057 |
| 88 | 231101 | FIDUCIAN PORTFOLIO SERVICES LIMITED, ACN 073845931 |
| 89 | 259671 | FIRE AND EMERGENCY SERVICES SUPERANNUATION BOARD, ACN 107849169 |
| 90 | 237515 | FIRE SERVICE CREDIT UNION LIMITED, ACN 087651152 |
| 91 | 263876 | FIRST AMERICAN TITLE INSURANCE COMPANY OF AUSTRALIA PTY LIMITED, ACN 075279908 |
| 92 | 240722 | FIRST CHOICE CREDIT UNION LTD, ACN 087649867 |
| 93 | 332389 | FIRST COMMERCIAL BANK, LTD., ACN 126292608 |
| 94 | 236509 | FIRST OPTION BANK LTD, ACN 087650735 |
| 95 | 223988 | FIRST SUPER PTY LIMITED, ACN 053498472 |
| 96 | 244351 | FORD CO-OPERATIVE CREDIT SOCIETY LIMITED, ACN 087651456 |
| 97 | 241421 | FORESTERS FINANCIAL LIMITED, ACN 087648842 |
| 98 | 236665 | FUTURITY INVESTMENT GROUP LIMITED, ACN 087648879 |
| 99 | 238311 | G&C MUTUAL BANK LIMITED, ACN 087650637 |
| 100 | 238293 | GATEWAY BANK LTD, ACN 087650093 |
| 101 | 225408 | GENERATION LIFE LIMITED, ACN 092843902 |
| 102 | 291389 | GOLD FINANCIAL PTY LTD, ACN 113653946 |
| 103 | 241364 | GOULBURN MURRAY CREDIT UNION CO-OPERATIVE LIMITED, ACN 087651509 |
| 104 | 318603 | GREAT LAKES INSURANCE SE, ACN 127740532 |
| 105 | 237476 | GREATER BANK LIMITED, ACN 087651956 |
| 106 | 233791 | GUILD INSURANCE LIMITED, ACN 004538863 |
| 107 | 233815 | GUILD TRUSTEE SERVICES PTY. LIMITED, ACN 068826728 |
| 108 | 236806 | H C F LIFE INSURANCE COMPANY PTY LTD, ACN 001831250 |
| 109 | 235249 | H.E.S.T. AUSTRALIA LTD., ACN 006818695 |
| 110 | 501891 | HAE FINANCIAL PTY LTD, ACN 620656055 |
| 111 | 243478 | HALLMARK GENERAL INSURANCE COMPANY LTD., ACN 008477647 |
| 112 | 243469 | HALLMARK LIFE INSURANCE COMPANY LTD., ACN 008446884 |
| 113 | 530811 | HANNOVER LIFE RE OF AUSTRALASIA LTD, ACN 062395484 |
| 114 | 422555 | HART ENSOLE PTY LTD, ACN 157732379 |
| 115 | 458776 | HDI GLOBAL SPECIALTY SE, ACN 129395544 |
| 116 | 244310 | HERITAGE AND PEOPLE'S CHOICE LIMITED, ACN 087651125 |
| 117 | 246507 | HERITAGE INSURANCE BROKERS PTY. LTD., ACN 068372841 |
| 118 | 530632 | HOLDEN EMPLOYEES SUPERANNUATION FUND PTY LTD, ACN 065656948 |
| 119 | 235030 | HOLLARD INSURANCE PARTNERS LIMITED, ACN 067524216 |
| 120 | 240573 | HORIZON CREDIT UNION LTD, ACN 087650173 |
| 121 | 244392 | HOST-PLUS PTY. LIMITED, ACN 008634704 |
| 122 | 232595 | HSBC BANK AUSTRALIA LIMITED, ACN 006434162 |
| 123 | 232500 | HTFS NOMINEES PTY LTD, ACN 000880553 |
| 124 | 409830 | HUA NAN COMMERCIAL BANK LTD., ACN 138221637 |
| 125 | 244248 | HUME BANK LIMITED, ACN 051868556 |
| 126 | 245576 | ILLAWARRA CREDIT UNION LIMITED, ACN 087650771 |
| 127 | 237391 | IMB LTD, ACN 087651974 |
| 128 | 515926 | IN1BANK LTD, ACN 627541011 |
| 129 | 320204 | INDUE LTD, ACN 087822464 |
| 130 | 229881 | INDUSTRY FUNDS INVESTMENTS LTD, ACN 006883227 |
| 131 | 229823 | ING BANK (AUSTRALIA) LIMITED, ACN 000893292 |
| 132 | 227681 | INSURANCE AUSTRALIA LIMITED, ACN 000016722 |
| 133 | 227678 | INSURANCE MANUFACTURERS OF AUSTRALIA PTY LIMITED, ACN 004208084 |
| 134 | 245492 | INTEGRITY LIFE AUSTRALIA LIMITED, ACN 089981073 |
| 135 | 515656 | INTERNATIONAL BANK OF AUSTRALIA PTY LIMITED, ACN 631284396 |
| 136 | 534355 | ISLAMIC BANK AUSTRALIA PTY LTD, ACN 609971280 |
| 137 | 501091 | JUDO BANK PTY LTD, ACN 615995581 |
| 138 | 450526 | KEB HANA BANK, ACN 164085563 |
| 139 | 240667 | KEYINVEST LTD, ACN 087649474 |
| 140 | 240807 | LABORATORIES CREDIT UNION LIMITED, ACN 087650217 |
| 141 | 246315 | LEGAL SUPER PTY LTD, ACN 004455789 |
| 142 | 413613 | LFI GROUP PTY LTD, ACN 138903581 |
| 143 | 230511 | LGIASUPER TRUSTEE, ACN 105308898 |
| 144 | 383558 | LGSS PTY LIMITED, ACN 078003497 |
| 145 | 530842 | LIBERTY MUTUAL INSURANCE COMPANY, ACN 086083605 |
| 146 | 237989 | LIFEPLAN AUSTRALIA FRIENDLY SOCIETY LIMITED, ACN 087649492 |
| 147 | 257751 | LITHUANIAN CO-OPERATIVE CREDIT SOCIETY "TALKA" LIMITED, ACN 087651554 |
| 148 | 329339 | LUTHERAN LAYPEOPLE'S LEAGUE OF AUSTRALIA LIMITED, ACN 627336707 |
| 149 | 239933 | MACARTHUR CREDIT UNION LTD, ACN 087650244 |
| 150 | 237502 | MACQUARIE BANK LIMITED, ACN 008583542 |
| 151 | 241132 | MACQUARIE CREDIT UNION LIMITED, ACN 087650253 |
| 152 | 318062 | MACQUARIE GROUP LIMITED, ACN 122169279 |
| 153 | 237492 | MACQUARIE INVESTMENT MANAGEMENT LTD, ACN 002867003 |
| 154 | 238139 | MAITLAND MUTUAL LIMITED, ACN 087651983 |
| 155 | 530609 | MANILDRA FLOUR MILLS RETIREMENT FUND PTY LIMITED, ACN 065680195 |
| 156 | 348197 | MARITIME SUPER PTY LIMITED, ACN 058013773 |
| 157 | 238073 | MDA NATIONAL INSURANCE PTY LTD, ACN 058271417 |
| 158 | 239953 | MEAT INDUSTRY EMPLOYEES SUPERANNUATION FUND PTY. LTD., ACN 005793199 |
| 159 | 301912 | MEDICAL INDEMNITY PROTECTION SOCIETY LIMITED, ACN 007067281 |
| 160 | 255906 | MEDICAL INSURANCE AUSTRALIA PTY LIMITED, ACN 092709629 |
| 161 | 247346 | MEGA INTERNATIONAL COMMERCIAL BANK CO., LTD., ACN 079372688 |
| 162 | 241195 | MEMBERS BANKING GROUP LIMITED, ACN 087651054 |
| 163 | 235906 | MERCER SUPERANNUATION (AUSTRALIA) LIMITED, ACN 004717533 |
| 164 | 238096 | METLIFE INSURANCE LIMITED, ACN 004274882 |
| 165 | 506127 | MILLPOINT INSURANCE PTY LTD, ACN 616465322 |
| 166 | 247301 | MIPS INSURANCE PTY LTD, ACN 089048359 |
| 167 | 240816 | MITSUI SUMITOMO INSURANCE COMPANY, LIMITED, ACN 000525637 |
| 168 | 231240 | MIZUHO BANK, LTD., ACN 099031106 |
| 169 | 230694 | MLC LIMITED, ACN 000000402 |
| 170 | 238718 | MOTOR TRADES ASSOCIATION OF AUSTRALIA SUPERANNUATION FUND PTY. LIMITED, ACN 008650628 |
| 171 | 239912 | MTA INSURANCE PTY LTD, ACN 070583701 |
| 172 | 234561 | MUFG BANK, LTD., ACN 103418882 |
| 173 | 240896 | MYSTATE BANK LIMITED, ACN 067729195 |
| 174 | 238945 | NESS SUPER PTY LTD, ACN 003156812 |
| 175 | 528032 | NETWEALTH SUPERANNUATION SERVICES PTY LTD, ACN 636951310 |
| 176 | 238273 | NEWCASTLE GREATER MUTUAL GROUP LTD, ACN 087651992 |
| 177 | 233154 | NGS SUPER PTY LIMITED, ACN 003491487 |
| 178 | 247302 | NOBLEOAK LIFE LIMITED, ACN 087648708 |
| 179 | 235022 | NORTHERN INLAND CREDIT UNION LIMITED, ACN 087650422 |
| 180 | 530269 | NSW FIRE BRIGADES SUPERANNUATION PTY LIMITED, ACN 108677854 |
| 181 | 438659 | OAK CAPITAL MORTGAGE FUND LIMITED, ACN 161407058 |
| 182 | 288160 | ONEPATH GENERAL INSURANCE PTY LIMITED, ACN 072892365 |
| 183 | 247379 | OPTUS INSURANCE SERVICES PTY LIMITED, ACN 005711928 |
| 184 | 240768 | ORANGE CREDIT UNION LIMITED, ACN 087650477 |
| 185 | 524353 | OVER FIFTY GUARDIAN FRIENDLY SOCIETY LIMITED, ACN 087649063 |
| 186 | 237585 | OVERSEA-CHINESE BANKING CORPORATION LIMITED, ACN 073598035 |
| 187 | 523921 | PACIFIC INTERNATIONAL INSURANCE PTY LIMITED, ACN 169311193 |
| 188 | 304962 | PAYPAL AUSTRALIA PTY LIMITED, ACN 111195389 |
| 189 | 225246 | PERPETUAL SUPERANNUATION LIMITED, ACN 008416831 |
| 190 | 240701 | POLICE & NURSES LIMITED, ACN 087651876 |
| 191 | 240018 | POLICE BANK LTD, ACN 087650799 |
| 192 | 238991 | POLICE CREDIT UNION LIMITED, ACN 087651205 |
| 193 | 240293 | POLICE FINANCIAL SERVICES LIMITED, ACN 087651661 |
| 194 | 219723 | PRIME SUPER PTY LTD, ACN 067241016 |
| 195 | 288330 | QANTAS SUPERANNUATION LIMITED, ACN 003806960 |
| 196 | 239545 | QBE INSURANCE (AUSTRALIA) LIMITED, ACN 003191035 |
| 197 | 241413 | QPCU LIMITED, ACN 087651036 |
| 198 | 489650 | QSUPER BOARD, ACN 613629904 |
| 199 | 238305 | QUDOS MUTUAL LTD, ACN 087650557 |
| 200 | 244533 | QUEENSLAND COUNTRY BANK LIMITED, ACN 087651027 |
| 201 | 232525 | RAA INSURANCE LIMITED, ACN 007872602 |
| 202 | 234700 | RABOBANK AUSTRALIA LIMITED, ACN 001621129 |
| 203 | 231222 | RAC INSURANCE PTY LIMITED, ACN 094685882 |
| 204 | 233082 | RACQ INSURANCE LIMITED, ACN 009704152 |
| 205 | 229076 | RACT INSURANCE PTY. LTD., ACN 068167804 |
| 206 | 234536 | RAILWAYS CREDIT UNION LIMITED, ACN 087651090 |
| 207 | 241167 | REGIONAL AUSTRALIA BANK LTD, ACN 087650360 |
| 208 | 240569 | REI SUPERANNUATION FUND PTY LIMITED, ACN 056044770 |
| 209 | 460382 | RESILIUM INSURANCE BROKING PTY LTD, ACN 169975973 |
| 210 | 233671 | RESOLUTION LIFE AUSTRALASIA LIMITED, ACN 079300379 |
| 211 | 246521 | ROYAL BANK OF CANADA, ACN 076940880 |
| 212 | 239631 | RSM GROUP PTY LTD, ACN 006361226 |
| 213 | 237906 | SANDHURST TRUSTEES LIMITED, ACN 004030737 |
| 214 | 230544 | SCS SUPER PTY. LIMITED, ACN 064712607 |
| 215 | 530900 | SOMPO JAPAN INSURANCE INC., ACN 000837801 |
| 216 | 240712 | SOUTH WEST SLOPES CREDIT UNION LTD, ACN 087650673 |
| 217 | 331058 | SOUTHERN CROSS BENEFITS LIMITED, ACN 133401939 |
| 218 | 241000 | SOUTHERN CROSS CREDIT UNION LTD, ACN 087650682 |
| 219 | 342516 | SOVEREIGN INSURANCE AUSTRALIA PTY LTD, ACN 138079286 |
| 220 | 237905 | SPSL LIMITED, ACN 063427958 |
| 221 | 239649 | ST ANDREW'S INSURANCE (AUSTRALIA) PTY LTD, ACN 075044656 |
| 222 | 281731 | ST ANDREW'S LIFE INSURANCE PTY LTD, ACN 105176243 |
| 223 | 238340 | STATE BANK OF INDIA, ACN 082610008 |
| 224 | 239238 | SUMMERLAND FINANCIAL SERVICES LIMITED, ACN 087650806 |
| 225 | 229882 | SUNCORP-METWAY LIMITED, ACN 010831722 |
| 226 | 245522 | SUREPLAN FRIENDLY SOCIETY LTD, ACN 087649456 |
| 227 | 355088 | SWISS RE INTERNATIONAL SE, ACN 138873211 |
| 228 | 324908 | SWISS RE LIFE & HEALTH AUSTRALIA LIMITED, ACN 000218306 |
| 229 | 239163 | T W U NOMINEES PTY LTD, ACN 002835412 |
| 230 | 495938 | TAISHIN INTERNATIONAL BANK CO., LTD., ACN 165085638 |
| 231 | 244596 | TAIWAN BUSINESS BANK, LTD., ACN 078577250 |
| 232 | 401425 | TAIWAN COOPERATIVE BANK,LTD., ACN 139482634 |
| 233 | 238981 | TEACHERS MUTUAL BANK LIMITED, ACN 087650459 |
| 234 | 236709 | TELSTRA SUPER PTY LTD, ACN 007422522 |
| 235 | 218585 | TERRI SCHEER INSURANCE PTY LTD, ACN 070874798 |
| 236 | 238020 | THE BROKEN HILL COMMUNITY CREDIT UNION LTD, ACN 087650762 |
| 237 | 246780 | THE CAPRICORNIAN LTD, ACN 087650940 |
| 238 | 241436 | THE HOLLARD INSURANCE COMPANY PTY LTD, ACN 090584473 |
| 239 | 507074 | THE NORTH OF ENGLAND PROTECTING AND INDEMNITY ASSOCIATION LIMITED, ACN 624528123 |
| 240 | 246383 | TOGETHR TRUSTEES PTY LTD, ACN 006964049 |
| 241 | 246548 | TOKIO MARINE & NICHIDO FIRE INSURANCE CO., LTD., ACN 000438291 |
| 242 | 238790 | TOTAL RISK MANAGEMENT PTY LIMITED, ACN 008644353 |
| 243 | 236049 | TOWERS WATSON SUPERANNUATION PTY LTD, ACN 098527256 |
| 244 | 244255 | TRADITIONAL CREDIT UNION LIMITED, ACN 087650922 |
| 245 | 240718 | TRANSPORT MUTUAL CREDIT UNION LIMITED, ACN 087650600 |
| 246 | 471951 | TYRO PAYMENTS LIMITED, ACN 103575042 |
| 247 | 231087 | UBS AG, ACN 088129613 |
| 248 | 471028 | UNION BANK OF INDIA, ACN 135448047 |
| 249 | 229186 | UNITED OVERSEAS BANK LIMITED, ACN 060785284 |
| 250 | 240399 | UNITY BANK LIMITED, ACN 087650315 |
| 251 | 526270 | VANGUARD SUPER PTY LTD, ACN 643614386 |
| 252 | 240960 | VICTORIA TEACHERS LIMITED, ACN 087651769 |
| 253 | 245579 | VIRGINIA SURETY COMPANY, INC., ACN 080339957 |
| 254 | 225054 | VISION SUPER PTY LTD, ACN 082924561 |
| 255 | 240556 | WARWICK CREDIT UNION LTD, ACN 087651116 |
| 256 | 247298 | WAW CREDIT UNION CO-OPERATIVE LIMITED, ACN 087651787 |
| 257 | 513764 | WISE AUSTRALIA PTY LTD, ACN 616463855 |
| 258 | 240720 | WOOLWORTHS TEAM BANK LIMITED, ACN 087651803 |
| 259 | 530541 | WYCOMP PTY. LIMITED, ACN 002101377 |
| 260 | 316511 | YOUI PTY LTD, ACN 123074733 |
| 261 | 232510 | ZURICH AUSTRALIA LIMITED, ACN 000010195 |
| 262 | 232507 | ZURICH AUSTRALIAN INSURANCE LIMITED, ACN 000296640 |