



Telecommunications (Requirements for Customer Equipment for Use with the Standard Telephone Service – Features Designed for People with Disability – AS/ACIF S040) Standard 2025

The Australian Communications and Media Authority makes the following standard under subsection 380(1) of the *Telecommunications Act 1997*.

Dated: 20 March 2025

Adam Suckling
[signed]
Member

Michael Brealey
[signed]
General Manager

Australian Communications and Media Authority

Part 1—Preliminary

1 Name

- (1) This standard is the *Telecommunications (Requirements for Customer Equipment for Use with the Standard Telephone Service — Features Designed for People with Disability — AS/ACIF S040) Standard 2025*.
- (2) This standard may also be cited as AS/ACIF S040-2025.

2 Commencement

This standard commences on 30 March 2025.

Note: This standard is registered on the Federal Register of Legislation which may be accessed free of charge at www.legislation.gov.au.

3 Authority

This standard is made under subsection 380(1) of the *Telecommunications Act 1997*.

4 Repeal of the *Telecommunications Disability Standard (Requirements for Customer Equipment for use with the Standard Telephone Service — Features for special needs of persons with disabilities — AS/ACIF S040) 2015*

The *Telecommunications Disability Standard (Requirements for Customer Equipment for use with the Standard Telephone Service — Features for special needs of persons with disabilities — AS/ACIF S040) 2015* (F2015L00191) is repealed.

5 Object

The object of this standard is to provide for requirements relating to specified customer equipment that:

- (a) is for use in connection with the standard telephone service; and
- (b) is for use primarily by people without disability; and
- (c) has features that are designed to cater for any or all accessibility requirements for people with disability.

6 Definitions

Note: A number of expressions used in this instrument have the same meaning as in the Act, including:

- ACMA (see section 7)
- customer equipment (see sections 7 and 21)
- disability (see section 380)
- standard telephone service (see section 7).

In this instrument:

Act means the *Telecommunications Act 1997*.

AS/ACIF Standard means the Australian Standard AS/ACIF S040:2001 – *Requirements for Customer Equipment for use with the Standard Telephone Service - Features for special needs of persons with disabilities* published by the Australian Communications

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Industry Forum Ltd (now known as Communications Alliance Ltd) in March 2002, as existing at the time this standard commences.

Note 1: The AS/ACIF Standard is available, free of charge, on Communications Alliance Ltd's website at www.commsalliance.com.au.

Note 2: See subsection 381(1) of the Act for the adoption of Australian Standards.

Part 2—Application, standard and transitional arrangements

7 Application

This standard applies to customer equipment that:

- (a) uses a telephone handset or keypad that is manufactured in Australia, or imported, for use with the standard telephone service; and
- (b) is for use primarily by people without disability; and
- (c) has features that are designed to meet any or all accessibility requirements for people with disability.

8 Standard with which customer equipment must comply

The customer equipment to which this standard applies must comply with the AS/ACIF Standard.

9 Savings and transitional arrangements for customer equipment in existence before commencement

If customer equipment to which this standard applies:

- (a) was in existence immediately before the commencement of this standard; and
- (b) complied with the *Telecommunications Disability Standard (Requirements for Customer Equipment for use with the Standard Telephone Service — Features for special needs of persons with disabilities — AS/ACIF S040) 2015* as in force immediately before the commencement of this standard,

the equipment is taken to comply with this standard.